eliminating racism empowering women ywca

YWCA Boston 140 Clarendon St., Ste. 403 Boston, MA 02116 T: 617-585-5400 F: 617-585-5499 www.ywcaboston.org

January 5, 2009

Columbia Business School of Boston CBS Gives Back c/o Ms. Lei Choon Ong Merrill Lynch Global Wealth Management 125 High Street, High Street Towers, 19th Floor Boston, MA 02110

Dear Ms. Ong:

On behalf of the YWCA Boston, I extend a heart-felt thank you to you and your CBS colleagues - Greta Mezoely, Gary Westermark, Hamid Benbrahim, Supriyo Dey, Evan Jacobs, and Niki Brinkman-Ofenloch - for your support, hard work and great insight into the YWCA Boston's knowledge management project.

The YWCA staff was impressed by the CBS team members' interest and effort to understand and map their work processes, and their willingness to listen to concerns and ideas.

The work conducted by your team was greatly appreciated and has been instrumental in helping the YWCA Boston consider significant changes to its women's empowerment and anti-racism programs in order to produce even better evidence-based outcomes for the city.

We are honored to be one of CBS Gives Back's inaugural projects and wish you and the program continued success.

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Sincerely,

ylvia G. Ferrell-Jones resident & CEO

